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# Newsletter

Volume 10 No. 25

April 2000

**TO:** Providers of Pharmaceutical Services – **For Action**  
Health Maintenance Organizations – **For Information Only**

**SUBJECT:** **Revised Medical Exception Process Poster**

**EFFECTIVE:** Immediately

**PURPOSE:** To give providers of pharmaceutical services a revised poster announcing the Medical Exception Process (MEP) to State Beneficiaries

**BACKGROUND:** The Newsletter, Volume 9, No. 67, dated November 1999, notified providers of pharmaceutical services regarding the Medical Exception Process (MEP). Attached to that Newsletter was a beneficiary notice, suitable for posting, to notify beneficiaries concerning this same program.

Due to the need to clarify information included in that Notice, the Division of Medical Assistance and Health Services is redistributing a **revised** beneficiary notice.

**ACTION:** Please **POST** the attached **REVISED NOTICE** in a convenient location for beneficiaries to review. Please **DISCARD** the former Notice distributed to pharmacies as an attachment to the Newsletter Volume 9, No. 67, dated November 1999.

If you have any questions concerning the Medical Exception Process, please do not hesitate to contact First Health Services at 1-877-888-2939.

**RETAIN THIS NEWSLETTER NUMERICALLY BEHIND THE NEWSLETTER TAB  
(BLUE TAB MARKED "5")**

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## **ATTENTION**

**PHARMACEUTICAL ASSISTANCE TO THE AGED AND  
DISABLED BENEFICIARIES**

**MEDICAID BENEFICIARIES**

**GENERAL ASSISTANCE BENEFICIARIES**

**AIDS DRUG DISTRIBUTION PROGRAM BENEFICIARIES**

The Department of Health and Senior Services and the Department of Human Services is helping your pharmacist review your medications. This is important for those medications prescribed by more than one physician or medications you may have received from more than one pharmacy.

Our new program, called the Medical Exception Process, is provided by First Health Services. First Health Services is working closely with the State to look at how long you have taken your medication and whether certain medications should be taken together.

This program does not tell you physician which drugs to prescribe. Rather, by providing your pharmacist with up-to-date information, and keeping your physician informed about all the medications you currently use, we can be helpful in ensuring that your medications are used properly.

You will not have to discuss this new program with your physician. If there are any questions about the medications you use, First Health Services will contact your physician for you.

If you have any questions about how this process works, you can call Customer Services at First Health Services at 1-877-266-3589 between 8 A.M. and 5 P.M. Monday through Friday. They will be glad to answer any questions you may have.