



State of New Jersey  
Department of Human Services  
Division of Medical Assistance & Health Services

# NEWSLETTER

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Volume 12 No. 01

January 2002

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**TO:** All Providers

**SUBJECT:** Children's System of Care Initiative Identification Cards

**EFFECTIVE:** Immediately

**PURPOSE:** This Newsletter informs providers of the issuance of Children's System of Care Initiative eligibility identification cards and the benefit coverage associated with those cards.

**BACKGROUND:** The Children's System of Care Initiative (CSOCI) was developed by the Department of Human Services (DHS), and represents the collaborative efforts of the Division of Youth and Family Services (DYFS), the Division of Mental Health Services (DMHS) and the Division of Medical Assistance and Health Services (DMAHS). The purpose of the CSOCI is to redirect and refocus services offered under the current mental health system and develop a complement of support services to meet the unique needs of emotionally and behaviorally disturbed children and their families and/or caregivers.

All children in the State of New Jersey will eventually be eligible to receive services as part of the CSOCI if they need them; however the program will initially serve the most needy children and will phase in services to additional children as the CSOCI is implemented statewide over the next several years.

The first three Care Management Organizations (CMOs) (Burlington, Monmouth and Union Counties) began providing services to CSOCI-enrolled children in February 2001. The CMOs for the remaining counties are being developed, and services will become available as the CSOCI is implemented statewide over the next several years.

**ACTION:** Effective immediately, children who are enrolled in the CSOCI who are not eligible for Medicaid/NJ FamilyCare services will receive a CSOCI eligibility identification card. This card will be blue in color, and will identify the child as a CSOCI child with a 12-digit CSOCI eligibility identification number. The number will be configured in the same

way as the Medicaid/NJ FamilyCare numbers are configured. For a beneficiary enrolled in the CSOCI who is not eligible for Medicaid/NJ FamilyCare, the first 4 digits of the number will be 3560. (A sample of a CSOCI eligibility identification card is attached).

**A CSOCI eligibility identification card does not indicate eligibility for traditional Medicaid/NJ FamilyCare benefits.** CSOCI-enrolled beneficiaries who are also eligible for Medicaid/NJ FamilyCare benefits will continue to be issued their regular Medicaid/NJ FamilyCare eligibility identification card *and* shall also receive a separate identification card indicating their enrollment in the CSOCI.

**The CSOCI eligibility identification card identifies the child(ren) named on the card as being eligible only for the following mental health services provided when included in the child's Individualized Service Plan (ISP) created by the Child/Family ISP Team, under the auspices of a CMO:**

- Screening, Evaluation & Diagnostic Services
- Multi-System Assessment
- Care Coordination by the CMO\*
- Selected Psychiatric Hospital Inpatient Services \*
- Other individualized support and wraparound services available through the CMO
- Group Home Care\*
- Psychiatric Community Residences and other approved residential providers\*
- Partial Care/Partial Hospitalization\*
- Intensive In-Home Services
- Behavioral Assistance
- Parental Support Services
- Crisis Stabilization Beds
- Mobile Crisis/Emergency Services
- Individual, Group and Family Therapy\*
- Medication Management\*
- JCAHO-Accredited Inpatient Psychiatric Residential Treatment Center services\*

As the CSOCI is phased in throughout the State over the next several years, service expansion will continue. While all the services listed above are available to CMO children, only those asterisked (\*) above are eligible for reimbursement through Unisys. However, the CMO will contract with individual providers to provide those services not reimbursable by Unisys. In this case, the CMO will reimburse the provider directly.

Providers will only be reimbursed through the Unisys billing system if the services they provide and bill for have been approved by the CMO and included in the child's ISP.

If you see a beneficiary who presents a CSOCI eligibility identification card, you must contact the child's CMO before providing services. If the beneficiary does not know the name of his or her CMO Care Coordinator, please use the attached CMO Directory to contact the child's CMO. The child's CMO is in the child's county of residence, based on the child's home address. The CMO Directory will be updated and distributed as new CMO services are phased in throughout the state.

**In order to ensure appropriate reimbursement is received, providers must remember that:**

1. The CSOCI card is not to be used for services other than those provided as part of a CSOCI-approved ISP.
2. All services for CSOCI children must be included in the ISP and authorized by the CMO before services are rendered.
3. The Child/Family ISP Team may be outreaching individual providers to arrange for services to the CMO child. Providers are urged to contact the CMO and confirm that the services have been authorized to ensure that appropriate reimbursement is received.
4. Providers who render any services to a beneficiary who presents a CSOCI card without confirming that the services are part of a CSOCI or CMO-approved ISP may not receive reimbursement for those services (from either Unisys or the CMO).
6. All claims must be filed in accordance with the procedures in the provider's specific provider manual and N.J.A.C. 10:49.

**Questions?**

If you have questions or need additional information about the CSOCI, please visit our Website at [www.njkidsoc.org](http://www.njkidsoc.org).

If you have questions about the CSOCI eligibility card, please contact your local Medical Assistance Customer Center.

If you have questions regarding billing procedures, please contact Unisys Provider Services at: 1-800-776-6334.

**RETAIN THIS NEWSLETTER BEHIND THE NEWSLETTER TAB  
(BLUE TAB MARKED "5")**



## Children's System of Care Initiative Care Management Organization Directory

December 2001

### Burlington County

Partners for Kids and Families  
122 Burrs Road  
Mt. Holly, NJ 08060

(609) 261-0001

Sue Ryan, Executive Director

### Monmouth County

Monmouth Cares  
Vantage Point 100  
Route 36  
West Long Branch, NJ 07764

(732) 542-6422

Kathy Collins, Executive Director

### Union County

Families and Community Together (FACT)  
3 Monroe St.  
Union, NJ 07083.

Phone: 908-686-9090

Fax: 908-686-9131.

Richard Hlavacek, Executive Director

