



State of New Jersey  
Department of Human Services  
Division of Medical Assistance & Health Services

# NEWSLETTER

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Volume 12 No. 100

November 2002

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**TO:** Home Health Agencies, Personal Care Assistance Agencies,  
Homemaker Agencies providing Personal Care Assistant Services

**SUBJECT:** Personal Care Assistant Services (PCA)

**EFFECTIVE:** December 1, 2002

**PURPOSE:** To inform providers of PCA services that, effective November 1, 2002, the administration of the PCA Program for all beneficiaries receiving their services will be transferred to the Division of Disability Services (beneficiaries residing in Bergen, Hudson, Middlesex and Union Counties were previously transferred effective September 1, 2002).

**BACKGROUND:** PCA Services for all beneficiaries were processed by the Medical Assistance Customer Centers (MACCs). The FD-365 prior authorization requests were sent to the MACC that serviced the county in which the beneficiary resided.

**ACTION:** Effective December 1, 2002, prior authorization requests (FD-365) and all PCA activities should be directed to DDS at the address currently used for each MACC. The telephone numbers and fax numbers will remain the same (listing attached).

If you have questions concerning this Newsletter, please contact DDS at (609) 588-2620.

**RETAIN THIS NEWSLETTER NUMERICALLY BEHIND THE NEWSLETTER TAB  
(BLUE TAB MARKED "5")**

**MEDICAL ASSISTANCE CUSTOMER CENTER**  
**(MACC)**

<b>MACC OFFICE</b>	<b>DIRECTOR&amp;PHONE#</b>	<b>ADDRESS</b>
(03) BURLINGTON (11) MERCER	Nancy Weber-Hunn, Director (856) 787-3855 <b>FAX#(856) 787-3877</b>	Mt. Laurel Corporate Park 1000 Howard Blvd, Suite 303 Mt. Laurel, NJ 08054-2355
(04) CAMDEN (08) GLOUCESTER (17) SALEM	Eileen Calabro, Director (856) 614-2870 <b>FAX#(856) 614-2575</b>	1 Port Center, Suite 401 2 Riverside Dr. Camden, NJ 08103-1018
(06) CUMBERLAND (01) ATLANTIC (05) CAPE MAY	William Seip, Acting Director (856) 690-5208 <b>FAX#(856) 690-5223</b>	Giles Building 1676 East Landis Ave PO Box 1513 Vineland, NJ 08362-1513
<b>*Patricia Cappuccio, Acting Temporary Regional Administrator</b>		
(07) ESSEX	Kate Buckley-Straussl, Director (973) 648-3700 <b>FAX#(973) 642-6468</b>	153 Halsey St 4 <sup>th</sup> Floor Newark, NJ 07101-8004
<b>*John Russell, Regional Administrator (Covering 10 MACC Offices)</b>		
(09) HUDSON	Robert Dueben, Director (201) 217-7100 <b>FAX#(201) 217-7122</b>	438 Summit Ave 6 <sup>th</sup> Floor Jersey City, NJ 07306-3186
(12) MIDDLESEX (20) UNION	Joanne Delloso, Acting Director (732) 499-5700 <b>FAX#(732) 499-5803</b>	301 Blair Road 2 <sup>nd</sup> Floor Avenel, NJ 07001-2936
(13) MONMOUTH	Donald Wiggins, Acting Director (732) 761-3600 <b>FAX#(732) 761-3621 or 3623</b>	Juniper Business Plaza 3499 Highway 9 North Suite 1H-A Freehold, NJ 07728-3287
(14) MORRIS (10) HUNTERDON (18) SOMERSET (19) SUSSEX (21) WARREN	Stewart Klaus, Director (973) 631-6440 <b>FAX#(973) 631-6448</b>	10 Park Place Suite 340 Morristown, NJ 07960-7101
(15) OCEAN	Gail Dempsey, Director (732) 255-0731 <b>FAX#(732) 255-0743</b>	1510 Hooper Ave Suite 130 Toms River, NJ 08753-2295
(16) PASSAIC (02) BERGEN	Kathleen Lohrey, Director (973) 977-4077 <b>FAX#(973) 684-8182</b>	66 Hamilton St Paterson, NJ 07505-2021