



State of New Jersey  
Department of Human Services  
Division of Medical Assistance & Health Services

# NEWSLETTER

Volume 12 No. 87

September 2002

**TO:** Home Health Agencies, Personal Care Assistance Agencies,  
Homemaker Agencies providing Personal Care Assistant Services -  
For Information Only  
Health Maintenance Organizations - For Information Only

**SUBJECT:** Personal Care Assistant Services

**EFFECTIVE:** September 1, 2002

**PURPOSE:** To inform providers of PCA services that, effective September 1, 2002, all PCA services for beneficiaries residing in Bergen, Hudson, Middlesex and Union counties were transferred to the Division of Disability Services.

**BACKGROUND:** PCA Services for all beneficiaries had been processed by the Medical Assistance Customer Centers (MACC). The FD-365 prior authorization requests were sent to the MACC that serviced the county in which the beneficiary resided.

**ACTION:** Effective September 1, 2002, prior authorization requests (FD-365), and all PCA activities should be directed as follows:

**For beneficiaries residing in Bergen and Hudson counties:**

Division of Disability Services  
438 Summit Avenue, 6<sup>th</sup> Floor  
Jersey City, New Jersey 07306-3186  
Phone: (201) 217-7100  
Fax: (201) 217-7122

**For beneficiaries residing in Middlesex and Union counties:**

Division of Disability Services  
301 Blair Road, 2<sup>nd</sup> Floor  
Avenel, New Jersey 07001-2936  
Phone: (732) 499-5700  
Fax: (732) 499-5803

For information concerning this Newsletter, please call the numbers listed above.

**RETAIN THIS NEWSLETTER NUMERICALLY BEHIND THE NEWSLETTER TAB  
(BLUE TAB MARKED "5")**