



State of New Jersey
 Department of Human Services
 Division of Medical Assistance & Health Services

NEWSLETTER

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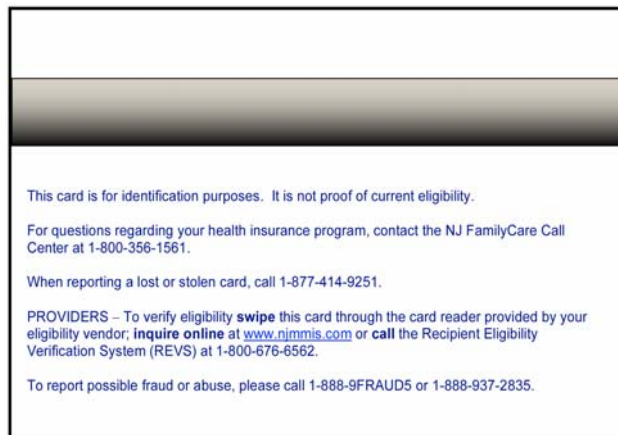
TO: All Providers - For Action
 Health Maintenance Organizations - For Information Only

SUBJECT: New NJ FamilyCare/Medicaid Health Benefits Identification Card

EFFECTIVE: June 1, 2006 (Camden, Monmouth and Sussex) and
 September 1, 2006 (remaining counties)

PURPOSE: To advise providers of the new NJ FamilyCare/Medicaid Health Benefits Identification (HBID) Card

New Jersey's FamilyCare/Medicaid program will begin replacing monthly paper client identification cards with the **Health Benefits Identification (HBID) card, a permanent, plastic, magnetic stripe card.** The HBID card will be piloted in three counties--Camden, Monmouth and Sussex--for use by clients beginning June 1, 2006. Clients in the remaining counties will receive their HBID cards in August 2006 for use beginning September 1, 2006. Below is a depiction of the front and back of the HBID card:



Key Facts about the HBID card:

- Each family member will receive his or her own plastic identification card
- The paper card was issued each month; the plastic identification card is a **permanent** card
- The card is for identification purposes only; **providers must verify eligibility before they provide services**
- The HBID card is an upgrade in technology and does not change existing policy
- Current eligibility verification methods -- REVS, MEVS or POS -- will still be available; electronic verification of eligibility -- eMEVS -- will be available July 2006
- In addition, optional use of magnetic swipe technology will allow providers quick and easy access to up-to-date client information

Significant Differences between the paper identification card and the HBID card:

Although the paper card is case-specific and includes eligibility, enrollment and other insurance information on the front of the card, the HBID card is client-specific and contains only a sixteen-digit card control number (CCN) and the client's name. There is no Medicaid identification number listed on the HBID card and no indication of eligibility. As noted above, the card is for identification purposes only and **not** proof of eligibility. Each provider must still verify eligibility before rendering services to which the client is entitled. Furthermore, the HBID card does not indicate the level of covered services to which the client is entitled. Therefore, providers must continue to check newsletters to ascertain the client's level of services.

The back of the card has a magnetic stripe similar to a credit card or ATM card. Providers will have the option to purchase a swipe box (from a third-party vendor) to automatically enter the CCN into their preferred eligibility verification system.

The HBID card will be mailed to clients in an inactive status. That is, the first provider who uses the card will activate the card and, in most cases, the activation process will be transparent. The one exception is REVS, where the provider will be prompted for a date of birth to activate the card. For all other systems, the date of birth is already a required field in the transaction.

Emergency Services:

The issuance of all paper cards and FD-34s will be discontinued for the pilot counties (Camden, Monmouth, Sussex), effective June 1, 2006. All other counties will discontinue the issuance of paper cards and FD-34s, effective September 1, 2006, unless notified otherwise.

In instances where a client requires emergency medical services and the client does not have an HBID card, the client must give the provider a letter issued by the eligibility office (CWA, MACC office or State agency, including DYFS, DFD and DDD). This letter contains the pertinent information which the provider will need to submit claims for that client. The letter will also include an expiration date when the letter will no longer serve as a substitute for an HBID card. Attached is a sample letter which is to be completed by the eligibility agency for each client requiring emergency services and who has not yet received an HBID card.

Questions:

If you have any questions about the HBID card, please contact the Unisys HBID Unit, which will be available to providers, clients and to County Welfare Agency staff and Statewide Eligibility Determination Agency staff through a toll-free number, **1-877-414-9251**, operational on or before June 1, 2006. This unit will also be responsible for the issuance of all replacement HBID cards.

**RETAIN THIS NEWSLETTER NUMERICALLY BEHIND THE NEWSLETTER TAB
(BLUE TAB MARKED "5")**



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DEPARTMENT OF HUMAN SERVICES
DIVISION OF MEDICAL ASSISTANCE AND HEALTH SERVICES

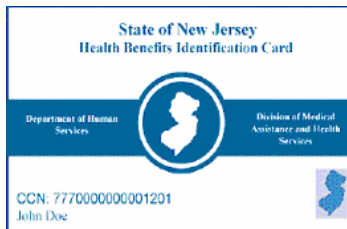
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Director

HEALTH BENEFITS IDENTIFICATION CARD Emergency Services Letter



Dear Provider:

The following NJ FamilyCare/Medicaid client has been approved to receive a Health Benefits Identification (HBID) card in the mail. In the meantime, please accept this letter in place of the client's HBID card. This letter is not proof of eligibility. Please use the Medicaid ID for the client, as stated below, in order to determine eligibility for this client using any one of the available eligibility verification systems. In the event the client is newly eligible and there is no record of the client when using the eligibility verification system, this letter serves as proof of eligibility.

CLIENT	
Medicaid ID	
Client Name	
Date of Birth	
Coverage Period	
HMO Plan & Service Package	
TPL & Medicare Coverage	
Address	
AUTHORIZING OFFICE	
Office Name	
Staff Name	
Phone Number	