



State of New Jersey
Department of Human Services
Division of Medical Assistance & Health Services

NEWSLETTER

Volume 16 No. 19

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TO: All Providers-**For Action**
Health Maintenance Organizations-**For Information Only**

SUBJECT: **New Patient Certification Requirements**

EFFECTIVE: Immediately

PURPOSE: To notify providers that the New Jersey Division of Medical Assistance and Health Services (DMAHS) intends to modify the fee-for-service Patient certification regulations consistent with the HMO requirements N.J.A.C 10:49-9.9.

BACKGROUND: Current fee-for-service (FFS) regulations require the NJ FamilyCare/Medicaid beneficiary to certify that a service covered by a claim has been received. In situations in which the provider does not provide a covered face-to-face benefit, such as services delivered by mail, DMAHS has required the provider to obtain a patient certification signed by the beneficiary acknowledging receipt of the service before the provider can bill NJ FamilyCare (NJFC)/Medicaid for the service.

DMAHS has reconsidered the FFS patient certification requirements for covered benefits not provided face-to-face and has decided to eliminate those requirements and replaces them with the requirements currently in use by HMOs participating in NJFC/Medicaid.

ACTION: **Effective Immediately**, DMAHS will no longer require a provider to return a completed patient certification statement for services not delivered face-to-face, such as by mail or other delivery service, before the provider can bill NJFC/Medicaid Program. Instead, DMAHS shall require the provider to maintain the signed delivery/shipping service tracking slip or a tracking number and copy of the shipping invoice on file as proof that a delivery was completed.

DMAHS will amend N.J.A.C. 10:49-9.9 to reflect this policy change.

If you have any questions, please do not hesitate to contact the Office of Provider Relations at (609) 588-7151.

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