



State of New Jersey
Department of Human Services
Division of Medical Assistance & Health Services

NEWSLETTER

Volume 19 No. 17

May 2009

TO: Providers of Transportation Services - For Action
All Other Providers - For Information Only

SUBJECT: Transportation Broker

EFFECTIVE: Claims processed on or after July 1, 2009

PURPOSE: To advise providers of transportation services that the Division of Medical Assistance and Health Services (DMAHS) has awarded a contract to LogistiCare to administer and provide fee-for-service, non-emergency ambulance and Mobility Assistance Vehicle (MAV) services state-wide and all medical livery services in Essex and Hudson Counties.

BACKGROUND: DMAHS authorized transportation providers currently contact the Transportation Unit at UNISYS for prior authorization of fee-for-service, non-emergency ambulance and MAV transportation requests. These requests will be limited to service dates up to 6/30/09. Any request for services on or after 7/1/09 will be provided by LogistiCare, the State's transportation broker, and will be limited to those providers that have been contracted by LogistiCare as an authorized provider. No Medicaid non-emergent transportation claims for a service date after 6/30/09 will be paid by UNISYS.

ACTION: Effective June 24, 2009, LogistiCare will begin authorizing **ALL fee-for-service, non-emergency ambulance and MAV services state-wide, as well as all medical livery services for Essex and Hudson counties for trips scheduled on or after 7/1/09.** All non-emergency transportation providers must be a LogistiCare provider. DMAHS authorized providers will not automatically become a LogistiCare provider. All transportation providers may apply to be a LogistiCare provider by calling Logisticare at 1-866-431-4635 or by visiting their website at www.logisticare.com.

Beginning June 24, 2009, Logisticare will begin accepting transportation reservations to arrange for any fee-for-service, non-emergency ambulance or MAV transportation, as well as all medical livery in Essex and Hudson Counties, to be provided on or after 7/1/09. The number to call LogistiCare to arrange transportation is 866-527-9933.

These changes do not affect emergency or air ambulance transportation.

If you have any questions concerning this Newsletter, please contact the Division of Medical Assistance and Health Services, Office of Customer Service, at 609-588-4534 or 609-588-4485.

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