



State of New Jersey  
Department of Human Services  
Division of Medical Assistance & Health Services

# NEWSLETTER

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**TO:** All Providers

**SUBJECT:** New HMO (Health Maintenance Organization) available to NJ FamilyCare/Medicaid clients residing in Bergen, Essex, Hudson, Passaic and Union Counties

**EFFECTIVE:** August 1, 2009

**PURPOSE:** The purpose of this newsletter is to announce that a new HMO will be contracting with the Department of Human Services, Division of Medical Assistance and Health Services (DMAHS). Healthfirst Health Plan of New Jersey, Inc. (Healthfirst NJ) will provide managed care services to eligible NJ FamilyCare/Medicaid clients in the State of New Jersey. Healthfirst NJ will begin operations in Bergen, Essex, Hudson, Passaic and Union Counties effective August 1, 2009, and will expand statewide within 18 months.

**BACKGROUND:** Currently, DMAHS provides mandatory managed care services to AFDC/TANF/NJ FamilyCare clients who receive health care through NJ FamilyCare/Medicaid. Individuals who receive health care through both Medicaid and Medicare (dual eligibles) are not required to enroll in managed care, but may do so voluntarily. Healthfirst NJ will be the sixth HMO in New Jersey to serve eligible NJ FamilyCare/Medicaid clients. The other HMOs include AmeriChoice of New Jersey, AMERIGROUP New Jersey, Health Net of New Jersey, Horizon NJ Health and University Health Plans.

**ACTION:** Providers interested in joining in the Healthfirst NJ provider network can call 1-866-889-2523 for information regarding provider applications. The contact information for all Medicaid-contracted HMOs is included below for your reference. Clients may call the member services telephone number of any of the Medicaid-contracted HMOs with questions they may have, such as questions about changes in enrollment or primary care provider selection.

Any questions regarding this newsletter item should be directed to the NJ FamilyCare/Medicaid Call Center at 1-800-356-1561. Questions about a particular HMO should be directed to the specific HMO at the telephone number below.

## **Telephone Numbers of NJ FamilyCare/Medicaid HMOs**

### **AmeriChoice of New Jersey, Inc.**

Member Services 1-800-941-4647

Provider Services 1-888-362-3368

### **AMERIGROUP New Jersey, Inc.**

Member Services 1-800-600-4441

Provider Services 1-800-454-3730

### **Healthfirst Health Plan of New Jersey, Inc.**

Member Services 1-888-464-4365

Provider Services 1-866-889-2523

### **Health Net of New Jersey, Inc.**

Member Services 1-800-555-2604

Provider Services 1-800-963-6286

### **Horizon NJ Health**

Member Services 1-800-656-3729

Provider Services 1-800-682-9091

### **University Health Plans, Inc.**

Member Services 1-800-564-6847

Provider Services 1-800-780-2438

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