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Newsletter

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TO: Providers of Pharmaceutical Services - **For Action**
Health Maintenance Organizations – **For Information Only**

SUBJECT: **Error Code 607 Changes**
Introduction to Error Code 2099

PURPOSE: To notify providers of pharmaceutical services of (1) a change to Error Code 607 (Low Variance Error) that will discontinue its application to pharmacy claims; and (2) the introduction of a new Error Code designed to continue monitoring the reporting of metric quantity on pharmacy claims.

EFFECTIVE: Immediately

BACKGROUND: Error Code 607, otherwise referred to as “Low Variance Error,” was designed to monitor the reporting of quantity on pharmacy claims. The Error Code compared a pharmacy’s charge to the State-calculated payment and if the conditions of the Error Code were met, the claim payment was denied. Pharmacies are experiencing inappropriately denied payments for certain low-cost generic drugs due to the posting of this Error Code.

The purpose of this Newsletter is to announce a new Error Code that would use a drug’s ‘Unit of Measure’ to determine if ‘metric quantity’ is being properly reported on pharmacy claims.

ACTION: **Effective immediately**, Error Code 2099, “Incorrect Unit of Measure Reported for Drug,” will post to pharmacy claims when the reported Unit of Measure is inappropriate for the NDC reported on the claim. The response from the claims system will report the correct Unit of Measure to the pharmacist.

The Unit of Measure is reported in Field 600-28 of the Claim Segment in the NCPDP 5.1 Transaction. Acceptable Units of Measure include: EA = each; GM = gram; and ML = milliliter.

For those claims that post Error Code 2099, pharmacists must adjust the metric quantity based on the correct Unit of Measure.

If any questions regarding this Newsletter, please contact Unisys Provider Services at (800) 776-6334.

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