

TO: All Providers

SUBJECT: Claims Submitted To But Not Processed By Former Medicaid Fiscal Agents

BACKGROUND: The claims processing operations of the former New Jersey Medicaid Fiscal Agents, Blue Cross and Blue Shield of New Jersey, Inc. and The Prudential Insurance Company of America, terminated on December 31, 1991. To the extent possible, all claims received by the established cut-off date(s), as identified in the Fiscal Agent Closeout Activity Bulletin #3 (dated November 4, 1991), were processed. Claims were either paid, denied or returned to providers due to insufficient information.

Providers were instructed to submit claims which were not processed by the former Fiscal Agents to the new Fiscal Agent, Unisys/Paramax, in accordance with the billing instructions found in their Fiscal Agent Billing Supplement.

ACTION: In accord with Program policy detailed in each Medicaid provider services manual concerning timely filing of claims (see 10:49-1.12) and provider certification (see 10:49-1.23), providers must adhere to the following guidelines when resubmitting to Unisys/Paramax claims previously sent to the former Fiscal Agents:

1. Unprocessed claims with dates of service within the past twelve (12) months which were previously submitted to the former Fiscal Agents, must be resubmitted on a new claim form with all appropriate attachments (e.g. second opinion, abortion, sterilization or hysterectomy forms) as indicated in the Fiscal Agent Billing Supplement. All such claims must be received by Unisys/Paramax no later than twelve (12) months from the date of service to be considered a timely submitted claim.

2. Unprocessed claims which are outside of the timely filing parameters must be resubmitted on a new claim form with all appropriate attachments (e.g. second opinion, abortion, sterilization or hysterectomy forms) and with documentation of having previously been submitted on a timely basis to the former Medicaid Fiscal Agent(s).

Documentation of having been previously submitted timely to the former Fiscal Agent would be, for example, a copy of the previously submitted claim with the former Fiscal Agent's date stamp, or formal/informal correspondence from Blue Cross and Blue Shield of New Jersey, Inc. or The Prudential Insurance Company of America. This information will be considered to validate timely receipt of the claim by the former Fiscal Agents and is necessary for Medicaid to reprocess the claim(s) as timely filed.

Claims categorized above should be submitted for processing to Unisys/Paramax using the CN number appropriate for the type of claim submitted.

If you have additional questions concerning this Newsletter, you may contact Colin Bucher at (609) 588-2684 or Dennis Doderer at (609) 588-3091.

