



State of New Jersey
Department of Human Services
Division of Medical Assistance & Health Services

NEWSLETTER

Volume 21 No. 18

August 2011

- TO:** All Providers - For Action
Health Maintenance Organizations - For Information Only
- SUBJECT:** Non-Emergency Transportation
- EFFECTIVE:** July 1, 2011
- PURPOSE:** To advise transportation providers that all non-emergency transportation services, including clients in Medicaid managed care plans, shall be provided by the State transportation broker, Logisticare.
- BACKGROUND:** Prior to July 1, 2011, Medicaid managed care plans were responsible for providing emergency and select non-emergency transportation services.
- ACTION:** Effective July 1, 2011, all non-emergency transportation services will be carved out of Medicaid managed care plans. The result is that **all** non-emergency transportation services will be provided statewide by the State transportation broker, Logisticare, and their network of providers.

For clients who receive fee-for-service Medicaid services:

Effective July 1, 2011, all emergency fee-for-service Specialty Care Transportation services will require authorization provided by the Office of Customer Service (OCS) in the Division of Medical Assistance and Health Services (DMAHS). The MC-12(A) "Transportation Prior Authorization Form" shall be completed and submitted to the appropriate Medical Assistance Customer Center (MACC) for the client's county of residence (see attached MACC list).

If you have any questions concerning this Newsletter, please contact the Office of Customer Service at 609-631-4641.

RETAIN THIS NEWSLETTER FOR FUTURE REFERENCE

MEDICAL ASSISTANCE CUSTOMER CENTERS

Eileen Calabro, Assistant Director
Office of Customer Service

MACC OFFICE	DIRECTOR & PHONE#	ADDRESS
(01) ATLANTIC	Nancy Weber-Hunn, Acting Director	Augusta Bldg
(05) CAPE MAY	Phone: (609) 561-7569	852 South White Horse Pike
(06) CUMBERLAND	Press Prompt #2	Hammonton, NJ 08037-2018
	Fax: (609) 567-0572	

Nancy.Weber@dhs.state.nj.us

*Francine Cirelly, DO

(04) CAMDEN	Patricia Dana, Acting Director	1 Port Center, Suite 401
(03) BURLINGTON	Phone: (856) 614-2870	2 Riverside Dr.
(08) GLOUCESTER	Fax: (856) 614-2575	Camden, NJ 08103-1018
(11) MERCER		
(17) SALEM		

Patricia.Dana@dhs.state.nj.us

Francine Cirelly, D.O.

(07) ESSEX	Stewart Klaus, Director	153 Halsey St.
	Phone: (973) 648-3700	4 th Floor
	Fax: (973) 642-6468	Newark, NJ 07101-8004

Stewart.Klaus@dhs.state.nj.us

*Philip Malvin, DO

(09) HUDSON	Donald Wiggins, Director	438 Summit Ave
	Phone: (201) 217-7100	6 th Floor
	Fax: (201) 217-7122	Jersey City, NJ 07306-3186

Donald.Wiggins@dhs.state.nj.us

Philip Malvin, DO

(13) MONMOUTH	Gregory Karlin, Director	Juniper Business Plaza
(12) MIDDLESEX	Evangelia Stamboulis, Director	3499 Highway 9 North Suite 1H-A
(15) OCEAN	Phone: (732) 761-3600	Freehold, NJ 07728-3287
(10) HUNTERDON	Fax: (732) 761-3621 or 3623	
(18) SOMERSET		
(20) UNION		

Gregory.Karlin@dhs.state.nj.us

Evangelia.Stamboulis@dhs.state.nj.us

Francine Cirelly, D.O.

(16) PASSAIC	Robert Dueben, Director	100 Hamilton Plaza
(02) BERGEN	Phone: (973) 977-4077	5 th Floor
(14) MORRIS	Fax: (973) 684-8182	Paterson, NJ 07505-202
(19) SUSSEX		
(21) WARREN		

Robert.Dueben@dhs.state.nj.us

*John Sawicki, DO

* Denotes Home Office