



*Published by the  
N.J. Dept. of Human Services,  
Div. of Medical Assistance & Health Services  
& the N.J. Dept. of Health & Senior Services*

# NEWSLETTER

Volume 21 No. 25

November 2011

**TO:** All Providers

**SUBJECT:** **New Provider Policies and Requirements - Immediate Action Required**

**EFFECTIVE:** **January 1, 2012**

**Purpose:** To notify all providers that the Department of Human Services, Division of Medical Assistance and Health Services (DMAHS) and the Department of Health and Senior Services (DHSS) have instructed Molina Medicaid Solutions to implement three important initiatives that will improve and expedite the distribution of Medicaid payments and information to all New Jersey Medicaid providers.

- 1) All providers will be required to enroll in automatic direct deposit and will no longer be able to receive hardcopy checks.
- 2) The production and mailing of the paper remittance advice (RA) statements will be discontinued.
- 3) Individual claims will be required to be submitted electronically, through the submission of a HIPAA transaction or data entered by the provider through the New Jersey Medicaid website, [www.njmms.com](http://www.njmms.com).

As part of the overall State of New Jersey Go Green Program, DMAHS and DHSS intend to achieve a significant reduction in the amount of paper which had previously been utilized in these past processes.

The regulations that dictate these policies have undergone a thorough review and approval process.

Details follow on each of these soon to be implemented initiatives/requirements:

- 1) All providers will be required to enroll in automatic direct deposit and will no longer be able to receive hardcopy checks. Use of direct deposit is mandatory.**

**Background:** The New Jersey Division of Medical Assistance and Health Services (DMAHS) in conjunction with Molina, the New Jersey Medicaid fiscal agent, has been making an effort to go green and reduce the use of paper. Over the last few years, efforts have been made to encourage provider's to enroll in Automatic Direct Deposit rather than receiving hard copy checks.

**Action:** In support of this effort, DMAHS is requiring all new providers applying for enrollment in the NJ FamilyCare/Medicaid Fee-for Service (FFS) programs to sign up for Automatic Direct Deposit. In addition, all existing NJ FamilyCare/Medicaid

Fee-for-Service (FFS) providers are required to enroll in Automatic Direct Deposit by **December 1, 2011**. This will allow time for the processing of the application and the pre-notification steps. Providers should expect to receive hard copy checks while their direct deposit information is being processed which may take up to 4 weeks from receipt of the application.

The Authorization Agreement for Automatic Payments/Deposit form can be obtained online at [www.njmmis.com](http://www.njmmis.com) or by contacting Molina Provider Enrollment at 609-588-6036.

-----  
--

**2) The production and mailing of the weekly paper remittance advice (RA) statements will be discontinued.**

**Background:** Currently, many providers (Fee-for-Service, Managed Care and Charity Care) are mailed a paper RA statement which details the status of each claim, associated NJMMIS edit codes and all relevant financial transactions. The secure area of the [www.njmmis.com](http://www.njmmis.com) website was made available as an alternative source for the retrieval of the RA statements, and many providers who are registered users routinely download these statements to their own computer systems; the twelve most recent remittance statements have been available on the website. In addition to the ability to retrieve online RA statements, registered users of the secure website have access to other functions, including the download of the HIPAA 835 electronic remit statement and access to the electronic Medicaid Eligibility Verification System (eMEVS), which is a web-enabled information source to verify beneficiary eligibility and associated program enrollment data.

**Action:** Hardcopy RAs will no longer be distributed and must be accessed via the website; the twelve most recent remittance statements are available on the website. All active billing providers have previously been sent their Username and Password via certified mail. For providers who have never logged on or cannot locate this previous correspondence, access to the secure area of the website must be requested by selecting the Contact Webmaster link on the public [www.njmmis.com](http://www.njmmis.com) website. Please reference your Medicaid ID number in the message area. This email sent to the webmaster will result in a new username and password being generated and sent to the provider.

-----  
--

**3) Individual claims will be required to be submitted electronically or directly through the New Jersey Medicaid website, [www.njmmis.com](http://www.njmmis.com).**

**Background:** In September, 2010, in addition to accepting electronically submitted claims via a HIPAA transaction, DMAHS, in conjunction with its fiscal agent, began to accept individual original claims directly through the New Jersey Medicaid website, [www.njmmis.com](http://www.njmmis.com). **(See Newsletter Vol. 20 No. 17 for specific details regarding Claim Submission Process via Direct Data Entry on the website.)** This claim submission process allows providers to enter claim specific data utilizing electronic versions of the paper claim forms. The process supports claims that did not require

attachments or supporting documentation. Medicare Crossover claims that have been previously paid by Medicare are able to be submitted through this function without the

need for Medicare's Explanation of Medicare Benefits (EOMB). Third Party Liability (TPL) claims that have been paid by the TPL vendor can also be submitted through this process without the carrier's Explanation of Benefits (EOB). However, if Medicare or the TPL carrier denied the claim you are still required to submit the claim hardcopy with the appropriate carrier's EOB attached.

Note that the ability to submit long term care crossover claims via the web will be implemented later in 2012 and that, until that capability is implemented, providers will continue to be required to submit their long term care crossover claims on paper.

**Action:** New Jersey Medicaid claims now must be submitted electronically, either through the submission of a HIPAA transaction or directly via the [www.njmmis.com](http://www.njmmis.com) website unless an attachment is required (as outlined above). In addition, voids and adjustments must now be completed either through a HIPAA transaction or directly through the [www.njmmis.com](http://www.njmmis.com) website—paper adjusts/voids will no longer be accepted. (A Newsletter providing additional detailed information on the submission of electronic adjustments and voids will be issued in the near future).

Charity Care original claims must continue to be submitted through a HIPAA transaction; however Charity Care voids or adjustments can be submitted either through a HIPAA transaction or through direct data entry via the [www.njmmis.com](http://www.njmmis.com) website—Charity Care original claims cannot directly be submitted through the website.

Information on completing the electronic version of the claim forms can be found in the Fiscal Agent Billing Supplements. They can be accessed at [www.njmmis.com](http://www.njmmis.com) by clicking on "Billing Supplements" on the left navigator bar and then selecting the applicable provider type from the drop down menu. Additional information is also available in Newsletter Volume 20, No. 17 dated September, 2010. All Newsletters can be accessed by clicking on the link "Newsletters and Alerts" on the left navigator bar on the website homepage.

For more detailed information regarding electronic claim submission via a HIPAA transaction, contact Molina Electronic Data Interchange Unit at (609) 588-6051.

---

The Molina Medicaid Solutions Provider Services Training Unit can provide comprehensive training to the provider community on each of these initiatives. (Direct Data Entry training documentation is available on the NJMMIS website.)

To request training, contact the Molina Medicaid Solutions Provider Services Call Center at 1-800-776-6334.

---

If you have any questions regarding any of the initiatives covered in this newsletter please contact Molina Provider Services at 1-800-776-6334.

**RETAIN THIS NEWSLETTER FOR FUTURE REFERENCE**