



State of New Jersey  
Department of Human Services  
Division of Medical Assistance & Health Services

# NEWSLETTER

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**TO:** All Hospital and Transportation Providers  
Health Maintenance Organizations - For Information Only

**SUBJECT:** Transportation

**EFFECTIVE:** Immediately

**PURPOSE:** To clarify New Jersey Medicaid/New Jersey FamilyCare policy regarding Transportation

**BACKGROUND:** With the continued enrollment of more NJ Medicaid / NJ FamilyCare beneficiaries in Medicaid Managed Care Organizations the Division of Medical Assistance and Health Services (DMAHS) feels it necessary to clarify the divisions' policy regarding transportation.

**Non-emergent medical transportation** - Non-emergent medical transportation services are not the responsibility of the managed care organization. All non-emergent medical transportation services must be arranged through the NJ Medicaid /NJ FamilyCare transportation broker currently (Logisticare). The transportation broker will arrange and pay for all non-emergent medical transports. The transportation broker must be contacted to arrange for this type of transportation. Non-emergent medical transportation would include non-emergent ambulance, lower level of transportation (livery, invalid coach, and lift equipped vehicles), Non-emergent Specialty Care Transport (SCT) and Basic Life Support (BLS non-emergent). Enrolled Family Care Plan D members do not have this benefit.

**Emergency transportation** – Emergent medical transportation services are the responsibility of NJ Medicaid / NJ FamilyCare or the NJ Medicaid / NJ FamilyCare Managed Care Organization. When a beneficiary is transported to an emergency room and stabilized and then transported to another facility prior to admission this is a continued emergency transport. If the beneficiary is enrolled in a Medicaid Managed Care Organization the Managed Care Organization is responsible for payment of these services. If the beneficiary is fee for service Medicaid / FamilyCare the claim must be submitted to Medicaid. The transportation broker does not provide for any emergency transportation services. Emergency transportation would include Emergent SCT, Basic Life Support (BLS emergent), Advanced Life Support (ALS) including MICU and continued emergency transport.

**Hospital to Hospital post admission transportation** – Hospital to hospital post admission transportation services which are transfers post admission from one acute care hospital to another acute care hospital for services that the initial hospital could not provide. The sending hospital must make arrangements for the transport and is responsible for paying for the transport as part of the hospital claim. If the recipient is in FFS, the inpatient hospital claim from the sending hospital must

be all inclusive of all charges incurred during the beneficiary stay and paid as a DRG claim. If the beneficiary is enrolled in a Medicaid Managed Care Organization, the Managed Care Organization payment and claims procedures for these services are based on the contract between the sending hospital and the Managed Care Organization.

The contact number for Logisticare is (866) 527-9933

**ACTION:** No action required. Data is provided for informational purposes only.

**RETAIN THIS NEWSLETTER FOR FUTURE REFERENCE**