



State of New Jersey
Department of Human Services
Division of Medical Assistance & Health Services

NEWSLETTER

Volume 28 No. 22

November 2018

TO: Providers of Personal Care Assistance services- **For Action**
Managed Care Organizations – **For Information Only**

SUBJECT: **Changes in the Fee-For-Service (FFS) Personal Care Assistance (PCA) approval process**

EFFECTIVE: **Dates of services on, or after, November 1, 2018**

PURPOSE: To notify all providers of PCA services of a change in the FFS authorization process.

BACKGROUND: The Division of Disability Services (DDS) was responsible for authorizing all FFS PCA services prior to an individual's enrollment into managed care. DDS assisted FFS recipients in understanding PCA services and authorized provider-completed PCA assessments to initiate the PCA process prior to enrollment into a managed care plan.

ACTION: Effective November 1, 2018, The Division of Medical Assistance and Health Services (DMAHS) shall be responsible for assisting FFS recipients in understanding the PCA benefit, and approving all requests for personal care assistance services, for all FFS NJ FamilyCare recipients. This authorization shall continue until the individual is enrolled into a managed care plan and that plan completes their own assessment.

Effective November 1, 2018, all providers of personal care assistance services shall submit completed assessments (using the State approved PCA tool) to the Medical Assistance Customer Center (MACC) listed below. Providers must submit requests to the MACC that covers their county.

CAMDEN MACC

(Atlantic, Burlington, Camden, Cape May, Cumberland, Gloucester, Mercer, Salem)

1 Port Center, Suite 301

2 Riverside Drive

Camden, NJ 08103-1018

Phone: (856) 614-2870

Fax: (856) 614-2575

ESSEX MACC

(Essex, Hudson)

153 Halsey Street

4th Floor

Newark, NJ 07102-2807

Phone: (973) 648-3700

Fax: (973) 642-6468

MONMOUTH MACC

(Hunterdon, Middlesex, Monmouth, Ocean, Somerset, Union)
100 Daniels Way
1st Floor
Freehold, NJ 07102-2807
Phone: (732) 863-4400
Fax: (732) 863-4450

PASSAIC MACC

(Bergen, Morris, Passaic, Sussex, Warren)
100 Hamilton Plaza
5th Floor
Paterson, NJ 07505-2109
Phone: (973) 977-4077
Fax: (973) 684-8182

If you have any questions concerning this Newsletter, please contact Michelle Pawelczak in the Office of Customer Service at 609-588-2765.

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