



State of New Jersey
Department of Human Services
Division of Medical Assistance & Health Services

NEWSLETTER

Volume 30 No. 14

MAY 2020

TO: All Presumptive Eligibility Providers – **For Action**
Health Maintenance Organizations – **For Information Only**

SUBJECT: **Temporary Changes to the Presumptive Eligibility (PE) Application Process**

EFFECTIVE: **PE applications received on or after March 21, 2020**

PURPOSE: To notify PE providers of temporary changes to the PE application process during the COVID-19 State of Emergency.

BACKGROUND: Under the provisions of Title XIX of the Social Security Act, the New Jersey Department of Human Services (DHS), Division of Medical Assistance and Health Services (DMAHS), has the authority to operationalize the Presumptive Eligibility Program. Due to the COVID 19 emergency and social distancing requirement, an additional method of obtaining information for a DMAHS PE application from potential Medicaid-eligible beneficiaries shall be implemented.

ACTION: In an effort to support NJ FamilyCare Medicaid-participating providers and New Jersey uninsured residents seeking medical care, the DMAHS PE Unit will allow PE providers to submit PE applications completed with the applicant over the telephone. The State will also accept PE applications received on or after March 21, 2020 for patient encounters via telehealth and telemedicine and will continue to do so until the COVID-19 State of Emergency is over. At that time, the opportunity to continue submitting PE applications over the telephone will be re-evaluated.

As always, PE applications should be submitted within five (5) calendar days of receipt of the healthcare service. The DMAHS PE Unit shall accept PE applications for telehealth/telemedicine encounters received on or after March 21, 2020 if received within five (5) calendar days of this notice. Be sure to include the correct date of service for the telehealth/telemedicine encounter.

If you have any questions or concerns regarding the PE application process, please email the DMAHS PE Unit at MAHS.PE.RESPONSE@dhs.state.nj.us. or leave a message at 609-588-2911 and someone will return your call.

If you have any questions concerning this Newsletter, please contact DXC Provider Services at 1-800-776-6334.

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