



State of New Jersey
Department of Human Services
Division of Medical Assistance & Health Services

NEWSLETTER

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TO: Providers of Personal Care Assistance Services – **For Action**
Managed Care Organizations (MCOs) – **For Information Only**

SUBJECT: New Jersey Electronic Visit Verification (EVV) Questionnaire

EFFECTIVE: Immediately

PURPOSE: To require providers of personal care services subject to the mandate of Electronic Visit Verification (EVV) per the 21st Century Cures Act to participate in a survey to assess their compliance with EVV requirements for January 1, 2021.

BACKGROUND: Section 12006 of the 21st Century Cures Act (Cures Act) and the Centers for Medicare and Medicaid Services (CMS) has mandated that EVV will be required for all personal care services by January 1, 2020 and all home health care services by January 1, 2023. In New Jersey, Personal Care Services refers to Personal Care Assistance and other services requiring an “in-home” visit such as MLTSS Home Based Supportive Care and Respite, DDD Services of Individual Supports, Respite and Community Based Supports.

Having received a good faith extension from CMS, New Jersey will implement the personal care services mandate on January 1, 2021. The Cures Act mandate requires all visits to be timestamped via an electronic verification method utilizing EVV tools to record the member, caregiver, location of the service, date of the service and the type of service performed.

ACTION: In order to assess how each provider will be EVV compliant across the NJ FamilyCare (NJFC) Medicaid Program, both Fee-For-Service (FFS) and managed care, the EVV vendor to the New Jersey Division of Medical Assistance and Health Services (DMAHS) has developed an on-line “**New Jersey DMAHS Provider Questionnaire**” to request provider agency’s choice for the State of New Jersey to move forward with EVV data collection. Providers only need to fill out the survey once, even if multiple Questionnaire requests are received.

Please access <http://hhaexchange.com/njdmahs-evv/> to complete the survey. Instructions are included within the link. .

The Questionnaire should be submitted no later than Friday, October 23, 2020. A prompt response is vital to ensuring successful EVV compliance. ***DMAHS requires a survey response from all providers actively serving Medicaid beneficiaries.***

The options described below are available for providers to ensure EVV compliance.

Providers have 3 options for their solution:

- **Option 1** – Use Free EVV tools provided by each Health Plan
- **Option 2** – Use an existing EVV system to collect and report to each Health Plan
- **Option 3** – Use the Free EVV tools from HHAeXchange

If you have any questions regarding completion of the Questionnaire, please send your questions to the EVV mailbox at mahs.evv@dhs.state.nj.us.

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