



State of New Jersey  
Department of Human Services  
Division of Medical Assistance & Health Services

# NEWSLETTER

Volume 31 No. 22

October 2021

- TO:** Providers of the following services through Department of Children and Families (DCF), Children's System of Care (CSOC):  
Agency Hired Respite (AHR) – **For Action**  
Intensive-In-Home Behavioral (IIH-B) – **For Action**  
Individual Support Services (ISS) – **For Action**  
**Managed Care Organizations – For Information Only**
- SUBJECT:** **Electronic Visit Verification (EVV) Requirements under the 21<sup>st</sup> Century Cures Act for all providers billing for above referenced services through DCF and CSOC**
- EFFECTIVE:** Immediately
- PURPOSE:** To inform DCF's providers of Agency Hired Respite, Intensive-In-Home Behavioral, and Individual Support Service about the process for, and requirements of, Electronic Visit Verification (EVV) for claims payment as required by the 21st Century Cures Act

The requirements described in this Newsletter apply to all Medicaid Fee for Service (FFS) provider agencies (providers), and have been described in prior newsletters: [January 2021 \(Volume 31-01\)](#), [April 2021 \(Volume 31-09\)](#), and [June 2021 \(Volume 31-16\)](#).

This newsletter adds information specifically for providers billing for the following Personal Care Services authorized by the Children's System of Care (CSOC):

- Agency Hired Respite (AHR),
- Intensive-In-Home Behavioral (IIH-B) and
- Individual Support Services (ISS).

DCF CSOC services and procedure codes covered by this federal mandate are detailed in a chart at the end of this Newsletter.

**BACKGROUND:** The Division of Medical Assistance and Health Services (DMAHS) is implementing an EVV System in New Jersey. In collaboration with our EVV contractor, HHAeXchange, and in compliance with Section 12006(a) of the 21<sup>st</sup> Century Cures Act, DMAHS launched, as of January 1, 2021, an EVV system capable of capturing and processing all of the required EVV data elements, which are:

1. Type of service performed;
2. Individual receiving the service;
3. Date of the service;
4. Location of service delivery;
5. Individual providing the service;
6. Time the service begins and ends.

It is DMAHS and CSOC's intention to work together with all stakeholders to ensure this new system meets federal requirements while supporting access to care and minimizing impact on claims payment. DMAHS and CSOC will work with stakeholders to address and overcome initial challenges while establishing processes to ensure a robust and reliable EVV system.

### **ACTION – Provider Agencies**

Provider agencies will demonstrate progress towards full compliance with training and verified visit submission. As providers progress to full compliance, providers will continue to receive payment for authorized services, so long as the claims are submitted and services are rendered in compliance with all other provisions of the law.

The following activities are required to demonstrate a provider's progress towards full compliance for submitting EVV visits:

- Completed the onboarding process and applicable training. Training requirements may vary based on the method for which EVV compliant visit data is captured:
  - If using tools provided through HHAExchange – each provider must:
    - a) Complete the provider survey, and
    - b) Complete the HHAExchange Learning Management System (LMS) modules OR must have attended the training webinars hosted by HHAExchangeTraining information can be found at <https://hhaexchange.com/nj-dmahs/>. Click on Trainings or Info Sessions based on your training needs.
  - If using an EVV platform that is different from the systems above – provider must attend the Electronic Data Interchange (EDI) sessions provided through the HHAExchange LMS or have attended the hosted webinars described above.

Provider Agency Accountability: Please be informed that effective October 1, 2021, DMAHS will require that 100% of claims for Personal Care Services (AHR/IIH-B/ISS) delivered through provider agencies are supported by verified visit data, consistent with the EVV mandate and inclusive of any CMS guidance issued subsequent to this newsletter.

DMAHS is committed to continuing payment for services rendered and maintaining important member/provider connections. However, providers should be aware that

consequences for failure to a) complete the required training and b) demonstrate continual progress towards EVV compliance may result in the transitioning of members from your agency to an EVV compliant agency.

### Services Requiring Electronic Visit Verification

The following table represents the DCF services and associated procedure codes covered under the EVV mandate. These services and codes are in addition to the codes noted in newsletter [January 2021 \(Volume 31-01\)](#).

Procedure Codes	Unit of Service	Service Description
<b>Individual Support Services</b>		
H2015HM	1 Unit = 15 Minutes	Individual Supports - Individual Support Technician 1 BA/BS with 1 - year relevant experience
H2015HAHO	1 Unit = 15 Minutes	Individual Supports - Behavioral Technician, HS Diploma/GED with 3 years of relevant experience (Habilitative - In Home)
H2016HAHO	1 Unit = 15 Minutes	Individual Supports - Behavioral Technician: Behavioral, BA/BS with 1 year relevant experience - (Habilitative-In Home)
<b>Intensive-In-Home Behavioral</b>		
H2015HAHN	1 Unit = 15 Minutes	Behavioral Technician, HS Diploma/GED with 3 year of relevant experience
H2016HAHN	1 Unit = 15 Minutes	Behavioral Technician: Behavioral, BA/BS with 1 year relevant experience)
T2021HAHN	1 Unit = 15 Minutes	II-Habilitation Bachelor's Level/Master's Level - BCaBA
T2021HAHO	1 Unit = 15 Minutes	II-Habilitation Masters Level BCBA
H0031HA	1 Unit = 1 Hour	Functional Behavior Assessment (BCaBA)
H0031HA22	1 Unit = 1 Hour	Functional Behavior Assessment (BCBA)
H0031HAHP	1 Unit = 1 Hour	Functional Behavior Assessment (BCBA-D)
96158HA	1 Unit = 30 Minutes	Functional Behavior Assessment (BCBA-D)
96159HA	1 Unit = 15 Minutes	Behavior Consultative Supports (BCS)- Doctor Level IIH Habilitation (BCBA-D)
<b>Agency Hired Respite</b>		
S9125HA52	1 Unit = 15 Minutes	Agency Hired Respite

As our collaborative work continues, DMAHS, in partnership with DCF/CSOC and the EVV Steering Committee, will provide updates and information as appropriate. Please visit the DMAHS EVV Website for additional information: <https://www.nj.gov/humanservices/dmahs/info/evv.html>.

Please visit the DCF/CSOC EVV webpage for further information: <https://www.nj.gov/dcf/providers/csc/evv.html>. To submit questions or concerns about EVV, please email New Jersey's CSOC EVV mailbox at: [DCF.EVVCSOC@dcf.nj.gov](mailto:DCF.EVVCSOC@dcf.nj.gov) or the DMAHS EVV Mailbox at: [mahs.evv@dhs.state.nj.us](mailto:mahs.evv@dhs.state.nj.us).

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