



State of New Jersey  
Department of Human Services  
Division of Medical Assistance & Health Services

# NEWSLETTER

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May 2022

**TO:** Licensed Nursing Facilities – For Awareness  
Managed Care Organizations – For Action

**SUBJECT:** Enrollment of Nursing Facility Fee-For-Service (FFS) members to Managed Care Organizations (MCOs)

**EFFECTIVE:** July 1, 2022

**PURPOSE:** To notify Nursing Facility providers and MCOs of enrollment of FFS Nursing Facility residents into MCOs effective July 1, 2022.

**BACKGROUND:** On July 1, 2014, New Jersey automatically enrolled participants of certain waiver programs into Managed Long Term Services and Supports (MLTSS). At that time, residents of Nursing Facilities or Special Care Nursing Facilities (SCNFs) who were considered custodial care prior to July 1, 2014 were exempt from MCO enrollment into MLTSS and remained FFS.

**ACTION:** Effective July 1, 2022, approximately 2,200 FFS Nursing Facility residents will be enrolled in MLTSS and have all Medicaid services covered by an MCO. This enrollment will allow residents to be assigned a dedicated Care Manager and receive enhanced coordination of services and supports including: in-person visits and assessments, person-centered care planning, and options counseling for program benefits such as community placement options.

Residents will receive a letter from the State of New Jersey describing this change along with the option to select an MCO of their choice. Residents that submit their selection before May 15, 2022 will be enrolled into the MCO of their choice by July 1, 2022. Enrollment for residents that submit their selection after May 15, 2022, will be effective with the MCO of their choice after July 1, 2022. Residents that do not make a selection will be auto-enrolled with an MCO effective July 1, 2022.

This change will not impact approximately 200 existing FFS residents classified as medically needy and approximately 215 existing FFS residents currently residing in one of the following county Nursing Facilities: Bergen County Health Care Center, Bergen Regional Medical Center, Crest Haven Nursing & Rehab. Center, Meadowview Nursing Home, Preakness Healthcare Center, Roosevelt Care Center, Roosevelt Care Center at Old Bridge, and Shady Lane Nursing Home.

**Nursing Facility staff must respect the rights of individual Nursing Facility residents to enroll into the MCO of their choice.**

**FOR MCO ACTION:** MCOs must comply with the requirements outlined below.

- Continuity of Care must be provided to all nursing facility and SCNF residents enrolled into the MCO as of July 1, 2022, regardless of provider network status, until initial face-to-face visit is complete and in compliance with section 9.3.3 of the Managed Care Contract.
- MCOs must comply with the MLTSS Any Willing Provider provisions outlined in section 4.8.1.M of the Managed Care Contract.
- MCOs must maintain caseload compliance in accordance with section 9.5.5 of the Managed Care Contract.
- For the residents enrolled as a result of this change, MCO Care Managers will have an extended timeline to complete the initial face-to-face visit and initial Plan of Care. Initial visits and initial Plans of Care will be due for all NF residents enrolled from FFS by **December 31, 2022**. After the initial visit, MCOs must comply with care management timeframes as outlined in Article 9 of the Managed Care Contract.

If you have any questions concerning this Newsletter, please contact Gainwell Technologies Provider Services at 800-776-6334 or email the DMAHS Provider Relations Resource account with specific questions at [mahs.provider-inquiries@dhs.nj.gov](mailto:mahs.provider-inquiries@dhs.nj.gov).

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