



State of New Jersey
Department of Human Services
Division of Medical Assistance and Health Services

NEWSLETTER

Volume 6 No. 33

July 1996

TO: All Providers

SUBJECT: Garden State Health Plan (GSHP) Claims

EFFECTIVE: June 1, 1996

BACKGROUND: As indicated in the Medicaid Newsletter Vol. 6, No. 14, dated April, 1996, effective June 1, 1996, the State of New Jersey sold the operations of the GSHP in five (5) counties: Camden, Essex, Hudson, Passaic and Union, to Managed HealthCare Systems of New Jersey, Inc. (MHS), a licensed Health Maintenance Organization. Additionally, in the following thirteen (13) counties, MHS will manage the GSHP in accordance with current GSHP policies and procedures: Atlantic, Bergen, Burlington, Cumberland, Gloucester, Mercer, Middlesex, Monmouth, Morris, Salem, Somerset, Sussex and Warren.

ACTION: For **routine** questions regarding claims for service(s) rendered to GSHP members through May 31, 1996 in the five (5) counties mentioned above in which GSHP no longer operates, calls should be directed to Unisys' Provider Relations Unit at 1-800-776-6334. All **other** questions should be directed to the GSHP at (609) 588-3580.

For questions regarding claims for service(s) after June 1, 1996 to former GSHP members, calls should be directed to MHS at 1-800-873-3914 or the appropriate HMO indicated on the member's Medicaid card.

It is important for providers to carefully check the Medicaid eligibility card or on-line eligibility systems to confirm HMO enrollment for former GSHP enrollees effective June 1, 1996. Examination of the Medicaid eligibility card or query to on-line eligibility systems will indicate the proper HMO enrollment status of affected clients.

There may still be clients, however, who reside in the 5 counties who carry a Garden State Health Plan "gold" membership card. Therefore, it is important to note that **except in the circumstances discussed below, claims for services**

provided on or after June 1, 1996 to former GSHP enrollees in the five counties will NOT be honored.

For GSHP enrollees in the 5 counties who are in the hospital as of June 1, 1996, GSHP will be responsible for coverage of the hospital claim. GSHP will also be responsible for physician services associated with the hospitalization. Claims for these services should be submitted in accordance with current GSHP policies and procedures.

For those Medicaid beneficiaries who are now enrolled in MHS, benefits are in accordance with MHS plan requirements and, except under certain circumstances, services must be provided through the MHS network. MHS can be reached at 1-800-873-3914.

For **routine** questions regarding claims for services in the thirteen (13) counties where GSHP continues to operate, calls should be directed to Unisys' Provider Relations Unit at 1-800-776-6334. All **other** questions should be directed to GSHP at (609) 588-3580.

For those Medicaid beneficiaries enrolled in GSHP residing in any of the thirteen (13) counties mentioned above, benefits will be in accordance with GSHP plan requirements, and services must be provided through the GSHP network. For provider network information, please contact 1-800-525-0047.

If you have any questions concerning this Newsletter, please contact the GSHP at (609) 588-3580.

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