



# Newsletter

Published by the  
N.J. Department of Human Services  
Div. of Medical Assistance & Health Services  
& the N.J. Dept. of Health & Senior Services  
Division of Consumer Support

Volume 9 No. 79

December 1999

**TO: ALL PHARMACY PROVIDERS**

This Year 2000 statement is hereby designated a Year 2000 Readiness Disclosure

*Our top priority is to make the transition to the Year 2000 as uneventful as possible for our providers, beneficiaries, and other business partners. The Division of Medical Assistance and Health Services (DMAHS) has taken the Year 2000 (Y2K) challenge seriously. Teams of employees from our Division, the New Jersey Office of Information Technology, other State agencies, Unisys (our fiscal agent), and other partners have been working to make sure that our systems are ready for the Year 2000.*

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| Key Achievements   | During 1999, DMAHS successfully passed several key Y2K milestones. To date, thorough testing has demonstrated that our computer systems and infrastructure are ready to operate beyond the Year 2000. Independent review agencies have confirmed our test results.   |
| Business Continuity Plans  | We have developed extensive business continuity and contingency plans specific to Y2K as part of our strategy to minimize any impact to our providers and beneficiaries.<br><b>As a reminder to providers of pharmaceutical services, the Newsletters issued in August 1997 (Volume 7 No. 52) and November 1997 (Volume 7 No. 62) detail existing contingency plans during Point-of-Sale interruptions.</b>  |
| Are You Y2K Compliant?   | Our Y2K readiness will not help you if your systems, equipment, communications, etc. are not ready. You need to be Y2K compliant.<br><br>A full discussion of Y2K electronic media claim submissions to and remittance advice receipts from Unisys may be found in the March 1999 Volume 9 No. 17 (all claim formats except UB-92) Newsletter. For newsletter copies, call Unisys Provider Services at 1-800-776-6334.<br><br>We urge you to develop a Y2K contingency plan of your own in case unexpected problems develop with your systems or those of your business partners.        |
| Revised NJMMIS Year-End Schedule   | In order to reduce further the risk of a Y2K problem with the first payment in the new year, we are shortening the last production cycle in 1999. As a result, the payment dated January 5, 2000 will only include electronic claims submitted on or before Tuesday, December 28, 1999, or paper claims processed by Wednesday, December 29, 1999. However, the check dated January 12, 2000, will include payments that were not processed the previous week. To minimize the effect on your cash flow, you should consider filing your claims a few days earlier than you normally do. |
| December Prescription Early Refills  | In order to allow you to be more responsive to beneficiaries concerned about prescription refills, during the month of December, we have relaxed our early refill limits to 50% (from 75%) of the day's supply of the previous prescription.   |
| Eligibility  | Providers are reminded that beneficiary eligibility may be determined by reviewing the respective eligibility card/letter. A provider may also inquire about a beneficiary's eligibility by contacting the Recipient Eligibility Verification System (REVS) at (800) 676-6562 or the Medicaid Eligibility Verification System (MEVS).  |
| Unisys Provider Services   | Special hours of operation for important Y2K issues on January 1, 2000 - 11:00 A.M. until 5:00 P.M.<br><b>1 (800) 776-6334</b>   |
| DMAHS Information Line   | Special hours of operation for important Y2K issues on January 1, 2000 - 11:00 A.M. until 5:00 P.M.<br><b>1 (800) 356-1561</b>   |
| Check our Web Site at <a href="http://www.state.nj.us/cio/y2k/medicaid/index.html">www.state.nj.us/cio/y2k/medicaid/index.html</a> for up to date information. |  |