



**State of New Jersey  
Department of Human Services  
Division of Medical Assistance & Health Services**

**FREQUENTLY ASKED QUESTIONS REGARDING THE  
PHARMACY/LABORATORY PROVIDER APPLICATION AND SERVICE COVERAGE**

**Q1: What are the authorizations for pharmacy/laboratory providers to provide COVID-19 laboratory services?**

**A:** Based on State and federal authorizations, NJ FamilyCare (NJFC) Medicaid shall reimburse pharmacies enrolled as independent laboratory providers for point of care (POC) COVID-19 specimen collection or the administration of FDA-approved diagnostic tests that have been authorized by the FDA under the Emergency Use Authorization (EUA).

New Jersey Executive Order No. 2020-06 and DCA Waiver No. W-2020-10 addresses the authorization for pharmacies to participate in COVID-19 testing during the declared disaster emergency.

Conditions and limitations apply that can be reviewed at

[https://www.njconsumeraffairs.gov/COVID19/Documents/DCA-AO-2020-06\\_DCA-W-2020-10.pdf](https://www.njconsumeraffairs.gov/COVID19/Documents/DCA-AO-2020-06_DCA-W-2020-10.pdf)

This Executive Order No. 2020-06 and DCA Waiver No. W-2020-10 shall remain in effect concurrent with the end of the state of emergency or public health emergency declared pursuant to Executive Order No.103 (EO103). Testing shall be consistent with any Executive Directive, guidance, or other direction issued by the Commissioner of Health to govern prioritization of COVID-19 testing. This information can be found at <https://nj.gov/health/legal/covid19/>

**Note: The New Jersey Department of Health is in the process of developing State policy regarding pharmacies conducting antibody testing.**

**Q2: How do I submit my completed Pharmacy/Laboratory Provider Application (PLPA) to the NJFC Program?**

**A:** The completed PLPA may be submitted electronically to [njmmisproviderenrollment@dxc.com](mailto:njmmisproviderenrollment@dxc.com) or faxed to 609-584-1192. The PLPA may also be mailed to Gainwell Technologies, the State's fiscal agent. The mailing address is Gainwell Technologies Provider Enrollment Unit, P.O Box 4804, Trenton NJ 08650-4804. The Gainwell Technologies Provider Enrollment Unit may also be contacted to respond to questions related to completion of the application.

**Q3: What types of providers may request enrollment in the NJFC Program by submitting the PLPA?**

**A:** The PLPA is available to pharmacies requesting temporary enrollment as a laboratory provider in the NJFC Program during the public health crisis, including State Managed Care (MCO) providers who would otherwise submit the 21<sup>st</sup> Century Cures Act application. The PLPA is not intended for hospital use. A link to access the PLPA may be found under "Announcements" on the [www.njmmis.com](http://www.njmmis.com) homepage.

**Q4: May I designate someone else in my provider office to sign the PLPA on my behalf?**

**A:** An electronic signature or a copy of an original signature will be accepted for the PLPA. We require that the original signature be kept on file and furnished to the State upon request at a later date. The provider may designate someone else in his/her office to sign the PLPA.

**Q5: Why do I need to provide my banking information?**

**A:** NJFC FFS payments to providers during the public health crisis shall be made by direct deposit to their designated bank account.

**Q6: Does the PLPA require payment of a provider application fee?**

**A:** Payment of a provider application fee for PLPAs received by Gainwell Technologies on or after July 1, 2020 is not required. Application fees received by Gainwell Technologies prior to July 1, 2020 will not be returned to providers.

**Q7: After the public health crisis has ended, may I continue to participate as a provider in the NJFC Program?**

**A:** The PLPA is a pdf version of a full independent laboratory provider application. The Division is continuing its discussions, as well as discussions with the Centers for Medicare and Medicaid Services (CMS), regarding pharmacies participating as an independent laboratory provider after the public health crisis has ended.

**Q8: If I complete this application, am I automatically enrolled with one of NJ's NJFC contracted Managed Care Organizations?**

**A:** The PLPA is intended to allow a provider to participate in the NJFC FFS Program. Participation with any or all NJFC Managed Care Organizations (MCOs) will require completing their network provider contracting processes. Their contact information is listed below.

**Aetna Better Health of New Jersey**

3 Independence Way, Suite 400  
Princeton, NJ 08540  
Provider Services Phone Number: 1-855-232-3596

**AMERIGROUP New Jersey, Inc.**

101 Wood Avenue South, 8th Floor  
Iselin, New Jersey 08830  
Provider Relations Phone Number: 1-800-454-3730

**Horizon NJ Health**

1700 American Blvd.,  
Pennington, NJ 08534  
Provider Relations Phone Number: 1-800-682-9091

**UnitedHealthcare Community Plan**

333 Thornall St, 9th Floor  
Edison, NJ 08837  
Provider Service: 1-888-362-3368

**WellCare**

33 Washington Street, 1st Floor  
Newark, NJ 07102  
Provider Services: 1-888-453-2534

**For additional detail regarding MCOs specific enrollment refer to the individual MCO Provider Quick Reference Guides**

**at: <https://www.state.nj.us/humanservices/dmahs/clients/medicaid/hmo/index.html>**

**Q9: If my provider contract request with one or more of these NJFC MCOs is denied, may I enroll in the NJFC FFS Program?**

**A:** Yes, provided you meet all the requirements of the PLPA. However, only services provided to FFS eligible members and/or members enrolled in the NJFC MCO(s) for which you are an approved provider would be covered by the NJFC Program.

**Q10: Will I be notified if/when my Enrollment Application has been approved?**

**A:** Yes, Gainwell Technologies will respond electronically with an enrollment approval letter.

**Q11: How would I request approval as a submitter of electronic pharmacy/laboratory claims?**

**A:** To access the Electronic Data Interface (EDI) forms which must be completed to become an electronic claims submitter, go to [www.njmmis.com](http://www.njmmis.com); select **“Forms and Documents”**; then select **“837/835/277P HIPAA Companion Guide (version 5010)”**.

**Q12: As a pharmacy/laboratory provider, am I required to obtain a new National Provider Identifier (NPI) for this new line of business?**

**A:** No, the National Provider Identifier (NPI) reported on the laboratory claim shall be the same as the NPI reported on your pharmacy claim when submitting DDE and paper claims. For 837P electronic claims, the pharmacy NPI and laboratory taxonomy code “291U00000X” must be reported.

**Q13: As a pharmacy/laboratory provider of COVID-19 services, am I required to obtain a Clinical Laboratory Improvement Amendment (CLIA) certification?**

**A:** Pharmacies are required to fax or scan and submit a copy of their CLIA Approval and Identification Number to [njmmisproviderenrollment@dxc.com](mailto:njmmisproviderenrollment@dxc.com) along with their application if they provided diagnostic testing at point of care. **A CLIA Approval and Identification Number is not required if a laboratory/pharmacy is only providing a specimen collection service**

**Q14: Are pharmacies enrolling as laboratories required to enroll in the Medicare Program?**

**A:** Pharmacies and other suppliers currently enrolled in Medicare also are required to enroll temporarily as independent clinical diagnostic laboratories during the COVID-19 public health emergency via the provider enrollment hotline. Pharmacies and other suppliers who are not currently enrolled in Medicare and want to enroll as an Independent Clinical Diagnostic Laboratory, must submit a CMS-855B enrollment application to the Medicare Administrative Contractor (MAC) serving your geographic area. To locate your designated MAC, see:

[https://www.state.nj.us/humanservices/dmahs/info/resources/macc/MACC\\_Directory.pdf](https://www.state.nj.us/humanservices/dmahs/info/resources/macc/MACC_Directory.pdf)

**Q15. How do I identify for the State my plans regarding COVID-19 testing?**

**A:** Laboratory/pharmacy applicants are required to check off where indicated on the laboratory/pharmacy application whether they plan to provide only specimen collection or diagnostic testing.

**Q16: Who is eligible to receive NJFC FFS-covered services after I have enrolled using the PLPA?**

**A:** Any NJFC-eligible FFS members, including those displaced and temporarily residing out-of-state due to COVID-19, may receive NJFC-covered healthcare services.

**Q17: How will I be able to confirm beneficiary benefits and eligibility in the NJFC Program?**

**A:** Providers may access the Recipient Eligibility Verification System (REVS) by calling 1-800-676-6562. You will be requested to provide your 7-digit Medicaid Provider ID Number, as well as the Beneficiary Identification Number or Social Security Number. Providers with secure access to the NJMMIS website may also verify recipient eligibility through the Electronic Medicaid Eligibility Verification System (eMEVS).

**Q18: How long will I have to receive payment consideration for claims reflecting services provided to beneficiaries during the public health crisis?**

**A:** Claims for services provided during the public health emergency are eligible for payment consideration during the six (6) month period following closure of the emergency period.

**Q19: What are the HCPCS procedure codes and maximum fee allowances for COVID-19 laboratory services provided by a pharmacy?**

**A:** The following HCPCS Procedure Codes may be billed for COVID-19 collection/diagnostic testing services:

<b>HCPCS Procedure Code</b>	<b>Description</b>	<b>Maximum Fee Allowance</b>
G2023	Specimen collection for severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), any specimen source	\$23.46
U0002	Non-CDC laboratory tests for SARS-CoV-2/2019-nCoV (COVID-19), <u>any technique</u> , multiple types or subtypes (includes all targets)	\$51.31
87635	Infectious agent detection by <u>nucleic acid</u> (DNA or RNA); severe acute respiratory syndrome coronavirus 2 (SARS-CoV-2) (Coronavirus disease [COVID-19]), <u>amplified probe technique</u>	\$51.31

**For information regarding diagnostic tests granted FDA Emergency Use Authorization, please visit <https://www.fda.gov/emergency-preparedness-and-response/mcm-legal-regulatory-and-policy-framework/emergency-use-authorization>**

**Q20: Will I be able to submit claims on-line?**

**A:** Yes, providers may submit Direct Data Entry (DDE) claims to Gainwell Technologies on-line. The provider enrollment approval letter will provide a user name and password which may be used to submit DDE claims on line. Go to “HIPAA Submitter Login” found at [www.njmmis.com](http://www.njmmis.com) to submit DDE claims.

**Q21: How do I report NPIs on laboratory claims?**

**A:** The NPI reported by a pharmacy as their Billing Provider NPI and Servicing Provider NPI on a pharmacy claim shall be the same as the Billing Provider NPI and Servicing Provider NPI reported by a pharmacy on their laboratory claims.

- If the NPI for the Referring Provider Identifier to be reported on 837P electronic claims or the Referring Provider on DDE and Paper claims is not known to the pharmacy, the pharmacy should report their Billing Provider NPI as the Referring Provider Identifier on 837P electronic claims. If the NPI of the Referring provider is known, the pharmacy should report the NPI of the Referring Provider as the Referring Provider Identifier.
- For DDE and Paper claims, the pharmacy must report their pharmacy NJFC Medicaid Billing Provider Number and their Billing Provider NPI.

**Q22: How may I submit claims for COVID-19 laboratory services to NJFC?**

**A:** Claims may be submitted as an 837P electronic laboratory claim; as a Direct Data Entry (DDE) claim via the [www.njmmis.com](http://www.njmmis.com) website portal; or as a paper claim using the 1500 claim form.

Information for completing an 837P electronic laboratory claim may be found at [www.njmmis.com](http://www.njmmis.com) under “Forms and Documents”; select “Provider”; then select “HIPAA”; then select “837/835/277P HIPAA Companion Guide (Version 5010)”.

Information for completing a DDE or paper claim may be found at [www.njmmis.com](http://www.njmmis.com) under “Billing Supplements/Training Packets”; select “Independent Laboratory”.

**Q23: Am I limited to providing only those services related to a COVID-19 diagnosis?**

**A:** Yes, the possible ICD-10-CM diagnosis codes reported for COVID-19 specimen collection and diagnostic testing claims include:

- asymptomatic, no known exposure, results unknown or negative Z11.59;
- possible exposure to COVID-19, ruled out Z03.818; or
- contact with COVID-19, Suspected exposure Z20.828.

**Q24: What value do I report for “Place of Service” on pharmacy/laboratory claims?**

**A:** The value reported on laboratory claims for the “Place of Service” is “06”.

**Q25: Are there any claim limitations imposed on a provider enrolled during the public health emergency?**

**A:** Pharmacies may only bill for NJFC Medicaid non-dual eligible beneficiaries, beneficiaries without Medicare coverage. Dual eligibles may access diagnostic testing services directly through Medicare and NJFC Medicaid shall not be billed for these services.

- Both a collection procedure code (G2023) and a diagnostic testing procedure code (U0002 or 87635) may not be billed by a provider for the same beneficiary on the same date of service. Reimbursement for the diagnostic testing codes includes the cost of specimen collection.
- Only one specimen collection code or diagnostic testing procedure code may be billed by a provider for the same beneficiary on the same date of service.
- Only COVID-19 specimen collection and COVID-19 diagnostic testing services are eligible for payment to a pharmacy enrolled as a laboratory.

**Q26: Is there a website I may visit to learn more about COVID-19-related policies implemented by the NJFC Program?**

**A:** Providers are encouraged to visit [www.njmmis.com](http://www.njmmis.com) to review “Alerts and Newsletters” related to NJFC coverage of COVID-19-related services. Additional information is also available at <https://nj.gov/humanservices/coronavirus.html>.

**These changes will remain in effect until further notice.**