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Medicaid Alert

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TO: All Providers – **For Action**
Health Maintenance Organizations – **For Information Only**

SUBJECT: **Facility Code Values for Telehealth Reported on Professional and Dental Claims**

EFFECTIVE: Effective for telehealth claims processed on or after May 11, 2023

PURPOSE: To notify providers regarding changes to Facility Code values reported for telehealth.

BACKGROUND: The Centers for Medicare and Medicaid Services (CMS) introduced changes to Facility Code reporting to include values for telehealth. Facility Code values were assigned for telehealth provided in a patient's home and for telehealth services provided at a location other than a patient's home.

ACTION: Effective for telehealth claims processed on or after March 6, 2023, the claims system shall accept and a provider must use the new Facility Code value of "10" for "Telehealth Provided in a Patient's Home". In addition, the description for the existing Facility Code "02" has been changed and must be reported when "Telehealth is Provided in Other Than a Patient's Home". The assignment of these Facility Code changes is applicable to both Fee-For-Service and encounter claims.

If you have any questions concerning this Alert, please contact Gainwell Technologies Provider Services at 1-800-776-6334.

PLEASE RETAIN THIS ALERT FOR FUTURE REFERENCE