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Medicaid Alert

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November 2014

TO: All Providers – **For Action**
Health Maintenance Organizations – **For Information Only**

SUBJECT: **Medicare Dual Eligible Special Needs Plan (D-SNP) Program Changes**

EFFECTIVE: **January 1, 2015**

PURPOSE: To announce changes to the New Jersey D-SNP market that may impact access to D-SNP benefits by NJ FamilyCare beneficiaries in Calendar Year 2015.

BACKGROUND: D-SNPs are a type of Medicare Advantage Plan (Part C) for individuals who have both Medicare and Medicaid healthcare coverage. NJ D-SNP healthcare benefits are provided by Medicare/Medicaid participating health maintenance organizations (HMOs). D-SNPs provide and coordinate for their members certain Medicaid managed care services with limited or no Medicare coverage (e.g., dental, personal care assistance, vision), and all Medicare Part A (hospital insurance), Medicare Part B (medical insurance) benefits, and Medicare prescription drug coverage (Part D). For additional information, please see the Medicaid Newsletter, Volume 22, No. 04 which may be found at www.njmmis.com (see Newsletters and Alerts).

ACTION: Effective on or after January 1, 2015, the following changes are anticipated for the HMO provider network that serves NJ D-SNP beneficiaries:

1. The **Healthfirst NJ Maximum Plan**, sponsored by the HealthFirst NJ, will no longer be available.
2. The **Horizon Medicare Blue TotalCare Plan**, sponsored by Horizon will not be available during calendar year 2015.
3. The **UnitedHealthcare Dual Complete Plan**, sponsored by United Healthcare, will become available in four counties as a new NJ D-SNP Plan in Calendar Year 2015.
4. NJ D-SNP plans will not be available from Aetna Better Health or WellCare in Calendar Year 2015.

Member Enrollment Scenarios

- **Member is currently enrolled in the Healthfirst NJ Maximum Plan.**

The member may select a new NJ D-SNP Plan based on their county of residence (**See Table Attached**). Otherwise, the member shall select, or be “auto-assigned” by DMAHS to, a new NJ FamilyCare HMO Plan and have access to traditional Medicare coverage (Parts A and B) and Part D. The member can also choose a new Medicare Advantage plan by calling 1-800-MEDICARE. During a limited transition period, benefit coverage will be provided by the NJ FamilyCare Fee-For-Service (FFS) program with immediate (short-term) Medicare prescription drug coverage being provided through the Limited Income NET Program or LI NET. Additional information regarding LI NET may be found here: <http://www.cms.gov/Medicare/Eligibility-and-Enrollment/LowIncSubMedicarePresCov/MedicareLimitedIncomeNET.html>.

- **Member is currently enrolled in the Horizon Medicare Blue TotalCare Plan.**

The member may select a new NJ D-SNP Plan based on their county of residence (**See Table Attached**). If the member takes no action, the member will be automatically enrolled in the Horizon NJ Health NJ FamilyCare HMO Plan and will have access to traditional Medicare coverage (Parts A and B) and Part D. The member can also choose a new Medicare Advantage plan by calling 1-800-MEDICARE. During a limited transition period, Medicare prescription drug coverage will be provided through the Limited Income NET Program or LI NET. Additional information regarding LI NET may be found here: <http://www.cms.gov/Medicare/Eligibility-and-Enrollment/LowIncSubMedicarePresCov/MedicareLimitedIncomeNET.html>.

For questions, members are urged to contact their current NJ D-SNP member services center (see table attached for phone numbers) or the State Health Insurance Assistance Program (SHIP) sponsored by the New Jersey Division of Aging. A SHIP counselor may be reached at 1-800-792-8820.

If you have any questions concerning this Medicaid Alert, please contact the Office of Managed Health Care at 609-588-5705.

ALERT ATTACHMENT

Medicare Dual Eligible Special Needs Plan (D-SNP) Program Changes

D-SNP SERVICES CENTERS

Plan	Provider Services Contact Information	Member Services Contact Information
Amerigroup New Jersey, Inc.	1-800-454-3730	1-866-805-4589 (TTY 1-800-855-2880)
Healthfirst NJ	1-866-889-2523	1-877-464-4365 (TTY 1-800-852-7897)
Horizon NJ Health	1-800-682-9091	1-877-234-1240 (TTY 1-800-852-7899)
United Healthcare Community Plan	1-888-362-3368	1-888-834-3721 (TTY 711)

NJ FAMILYCARE (MEDICAID) HMO PLANS AND SERVICE AREAS AVAILABLE IN CALENDAR YEAR 2015*

HMO Plan	Service Areas By County
Aetna Better Health	Bergen, Camden, Essex, Hudson, Middlesex, Passaic, Somerset & Union Counties
Amerigroup New Jersey, Inc.	All Counties Served, Except Salem County
Horizon NJ Health	All Counties Served
United Healthcare Community Plan	All Counties Served
Wellcare	Bergen, Essex, Hudson, Mercer, Middlesex, Morris, Passaic, Somerset, Sussex & Union Counties

NJ D-SNP PLANS AND SERVICE AREAS AVAILABLE IN CALENDAR YEAR 2015*

NJ D-SNP Plan	Service Areas by County
Amerivantage Specialty + Rx	Bergen, Burlington, Essex, Hudson, Middlesex, Monmouth, Ocean, Passaic, Somerset & Union Counties
UnitedHealthcare Dual Complete	Essex, Monmouth, Ocean & Union Counties

NJ PACE PLANS AND SERVICE AREAS AVAILABLE IN CALENDAR YEAR 2015*

PACE Plan	Service Areas by County	Contact Information
LIFE St. Francis	All of Mercer and Portions of Burlington Counties	1-609-599-5433
LIFE at Lourdes	Portions of Camden County	1-856-675-3675
Lutheran Senior LIFE	Portions of Hudson County	1-877-543-3188
Inspira LIFE	Portions of Cumberland, Gloucester and Salem Counties	1-855-295-5433

***As of January 1, 2015. Service Areas are subject to change.**