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Medicaid Alert

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TO: Providers of Developmental Disability Services – **For Action**
Health Maintenance Organizations – **For Information Only**

SUBJECT: **Proper Reporting of National Provider Identifiers (NPIs) on
Division of Developmental Disabilities (DDD) Supports and
Community Care Waiver (CCW) Claims**

EFFECTIVE: Immediately

DDD providers were notified by Medicaid/DDD Newsletters Volume 25, No. 07 and Volume 25, No. 16 of proper NPI reporting requirements. A listing of NPI reporting requirements is provided below, as well as future Error Codes that will post and deny claim payments when inappropriate NPI information is reported on claims.

The New Jersey Division of Medical Assistance and Health Services (DMAHS) understands that DDD claims are currently considered for NJ FamilyCare fee-for-service (FFS) payments when the servicing provider National Provider Identifier (NPI) field is left blank or the reported servicing provider ID is the same as the billing provider NPI reported on claims.

Due to Affordable Care Act (ACA) requirements, DMAHS must ensure that reported NPIs are appropriate for the fields populated on the claim. DMAHS intends to monitor compliance with these requirements in order to determine when to fully enforce these requirements and deny claim payments when NPIs are inappropriately reported.

NPI Reporting Requirements*

- A 7- digit Medicaid billing provider ID must be associated with a 10-digit billing provider NPI.
- **Each DDDSP/CCW servicing location must be assigned a unique servicing provider NPI.**
- **The billing provider NPI must be reported in the billing provider NPI field.**
- **The servicing location NPI must be reported in the servicing provider NPI field.**
- **If a servicing provider NPI is reported in the billing provider NPI field, payment for the claim shall be denied.**
- **For providers who deliver services in the community or provide services at their billing address, the NPI reported in the billing provider NPI field and the servicing provider NPI field may be the same.**

- The claims system associates the 7-digit Medicaid billing provider ID with the servicing provider NPI(s) reported by a DDDSP/CCW billing provider when the billing provider has multiple service locations.
- The billing provider NPI is the only billing provider identifier reported in all HIPAA 837P claim transactions.
- Both the 7-digit Medicaid billing provider ID and the 10-digit billing provider NPI MUST be reported on all paper and Direct Data Entry (DDE) claims.
- For paper and DDE claims, the 10-digit billing provider NPI must be reported in the billing provider NPI field (Field 33a/1500 claim form) and the 7-digit Medicaid billing provider ID must be reported in billing provider ID field (Field 33b/1500 claim form).
- **For paper and DDE claims, the 10-digit servicing location NPI must be reported in the servicing (rendering) provider NPI field (Field 24J/1500 claim form) and the 7-digit Medicaid billing provider ID must be reported in servicing (rendering) provider ID field (Field 24J/1500 claim form). Servicing location NPIs do not have an associated 7-digit servicing provider ID. For DDD service locations, the billing provider ID is reported as the servicing (rendering) provider ID in Field 24J. However, the servicing (rendering) provider NPI continues to be reported in the servicing (rendering) provider NPI field.**

***The term “rendering” used on the 1500 claim form is synonymous with “servicing.”**

NPI Error Codes*

- Error Code 1221 – NPI missing for service/rendering provider
This Error Code posts if the servicing provider NPI is not submitted on the claim. Providers must report both a servicing provider NPI and a billing provider NPI on any DDD-SP/CCW claim, even if the servicing and billing provider NPIs are the same.
- Error Code 1424 – No association found between billing/servicing provider NPIs reported
This Error Code posts to a DDD-SP/CCW claim when no service location association can be found between the Medicaid billing provider ID and the servicing provider NPI.
- Error Code 1429 – Servicing provider NPI ineligible for payment
This Error Code posts to a DDD-SP/CCW claim when a service location associated with the Medicaid billing provider ID and the Servicing provider NPI does not cover the dates of service reported on the claim. Another condition that may cause this Edit to post is when dates of service reported on the claim are not covered by the participation of the service location in the Medicaid program. For example, a service location losing its license for some portion of a service period.

***Select “Edit Codes” at www.njmmis.com for additional NPI-related Error Code explanations**

If you have any questions concerning this Medicaid Alert, please contact Molina Medicaid Solutions Provider Relations at 1-800-776-6334.

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