



State of New Jersey  
Department of Human Services  
Division of Medical Assistance and Health Services

# MEDICAID ALERT

SEPTEMBER, 1992

**TO:** Chief Executive Officer - Hospitals

**SUBJECT:** Reprocessing of All Denied Inpatient Hospital Claims

**EFFECTIVE:** September 24, 1992

Last November, Paramax/Unisys began operation as the Medicaid fiscal agent. Since then, representatives from the State and Paramax/Unisys have met with many hospitals and the Hospital Patient Account Managers Association. As a result of those meetings Paramax/Unisys has made modifications to the system to simplify and improve the processing of hospital claims. In the early months, however, some claims were denied and returned to hospitals for review and resubmittal, if appropriate.

Last week, to address hospital financial needs and ease the administrative strain on hospitals, Paramax/Unisys reprocessed all inpatient hospital claims (excluding crossovers) which it previously denied. Some claims recycled resulted in payment, a substantial number still resulted in denial and the balance pended. These claims will appear on this week's remittance advice with instructions how to reconcile your accounts receivable.

Please utilize the remittance advice to reconcile your accounts receivable. If your records reflect a receivable which cannot be matched to one of the reprocessed claims, please submit a correctly completed claim to Paramax/Unisys for processing. If you believe that the reprocessed claim was denied in error, please resubmit the claim. If the reprocessed claim was correctly denied, please review the denied reason(s) and submit, if appropriate, a corrected claim. For these claims which are "in process" do not resubmit another claim. These claims are being reviewed by the State and Paramax/Unisys and will appear on future remittance advices.

If you have questions regarding this Alert, please contact Jeffrey O. Campbell, Supervisor of Hospital Reimbursement, at (609) 588-2691.

**RETAIN THIS MEDICAID ALERT AT THE END OF YOUR FISCAL AGENT BILLING SUPPLEMENT**